While exploitation of Information and Communications Technologies (ICT) is critical to building the Knowledge Economy, many of the challenges being faced today are human-centric rather than technological in nature. Never has it been more important to share knowledge and experience, not just between individuals and within departments, but also increasingly between organisations and across cultural as well as geographic borders. Innovation is increasingly driven by collaboration between different stakeholders sharing complementary expertise, skills and experiences to address commercial and societal requirements that would be very difficult to address alone. Standardisation, interoperability and trusted networks have never been more important in enabling seamless collaboration. Building a truly global Knowledge Economy requires ever-greater transparency of public and private initiatives, whether commercial, legislative, political, social or technical in nature. Bridging the Digital Divide requires a willingness to share successes and failures, providing an opportunity to replicate successful implementations, avoid previous mistakes and apply scarce resources to adapting lessons learnt to cultural and regional requirements. Sharing such knowledge highlights that problems experienced or exploitation lessons learnt in one domain or location are often directly relevant or applicable to eAdoption elsewhere. This book brings together a comprehensive collection of over 220 contributions on commercial, government or societal exploitation of the Internet and ICT, representing cutting edge research and practical eAdoption from Africa, the Americas, Asia and Europe.
## Contents:

### Part 1

**eBusiness**
- Issues
- Applications
- Case Studies

**eGovernment & eDemocracy**
- Issues
- Applications
- Case Studies

**Knowledge Management**
- Issues
- Applications

### Part 2

**Media**
- Issues
- Applications
- Case Studies

**Mobility**
- Issues
- Applications
- Case Studies

**Networked, Smart & Virtual Organisations**
- Issues
- Applications
- Case Studies

**New Working Environments**
- Issues
- Applications
- Case Studies

**SME Issues**
- Issues
- Applications
- Case Studies

**Training & Education**
- Applications
- Case Studies

---

**Order form:**

<table>
<thead>
<tr>
<th>IOS Press</th>
<th>Nieuwe Hemweg 6B</th>
<th>1013 BG Amsterdam</th>
<th>The Netherlands</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tel.:</td>
<td>+31 20 688 3355</td>
<td>Fax:</td>
<td>+31 20 687 0039</td>
</tr>
<tr>
<td>E-mail:</td>
<td><a href="mailto:market@iospress.nl">market@iospress.nl</a></td>
<td>URL:</td>
<td><a href="http://www.iospress.nl">www.iospress.nl</a></td>
</tr>
</tbody>
</table>

**Gazelle Books**

<table>
<thead>
<tr>
<th>Falcon House</th>
<th>Queen Square</th>
<th>Lancaster LA1 1RN</th>
<th>United Kingdom</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tel.: +44 1524 68765</td>
<td>Fax: +44 1524 63232</td>
<td>Email: <a href="mailto:trevor@gazellebooks.co.uk">trevor@gazellebooks.co.uk</a></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>IOS Press, Inc.</th>
<th>4502 Rachael Manor Drive</th>
<th>Fairfax, VA 22032, USA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tel.:</td>
<td>+1 703 323 3668</td>
<td>E-mail: <a href="mailto:sales@iospress.com">sales@iospress.com</a></td>
</tr>
</tbody>
</table>

---

If you would like to order one or more copies of the above, please fill in this order form and send it back to:

**IOS Press, Promotion Department, Nieuwe Hemweg 6B, 1013 BG, Amsterdam, The Netherlands.**

- O I would like to order .... copies of *Innovation and the Knowledge Economy: Issues, Applications, Case Studies* (US$300 / €250 / £174)
- O Please bill me
- O Please charge my credit card
  - O Amer. Express
  - O Euro/Master
  - O Visa

Exp. Date

Card no.

Sec. code

Name:

Address:

City/Zipcode:

Fax:

Signature:

Country:

E-mail:

Date:

Vat No.

---

**Visit our website for more information or online ordering:**

www.iospress.nl